

## Xorcom Rapid Recovery™ User Guide

The Xorcom Rapid Recovery (XRR) is a unique accessory that can back up the Xorcom XR1000, XR2000, XR3000, XE2000 and XE3000 IP-PBX on a USB Disk-on-Key (DOK). It enables simple, safe and speedy recovery of Xorcom's IP-PBX solutions, including configuration files, voice prompts and even voice mail.<sup>1</sup>



### Instructions

1. Connect a monitor and keyboard to the IP-PBX.
2. Power on the IP-PBX while pressing the F2 key. The BIOS setup screen will appear.
3. From BIOS setup choose:
  - a. Legacy USB support: Enable
  - b. USB boot: Enable
  - c. Boot USB Devices First: Enable
4. Connect the XRR to the USB port of your IP-PBX.
5. Boot the IP-PBX. The system will boot from the XRR disk-on-key
6. The first option screen (Figure 1) appears:

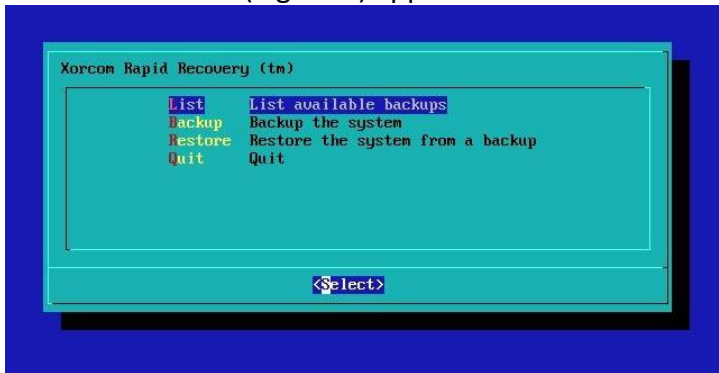


**Figure 1: First Option Screen**

Choose the first option or just wait (after 5 seconds the system will start to load the XRR software).

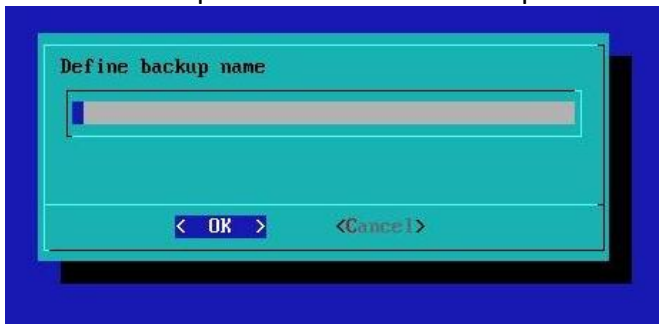
<sup>1</sup> By default, logs, voicemail and call recording files are not backed up, but can be marked for inclusion in the backup, if desired. For more information about customizing the backup, contact [support@xorcom.com](mailto:support@xorcom.com).

7. The second menu (Figure 2) appears:



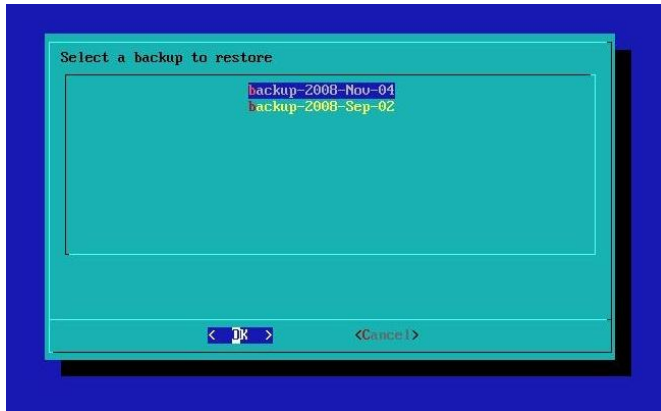
**Figure 2: Main Menu**

8. To create the backup:
- Choose the “Backup” menu option.
  - Define a descriptive name for the backup file:



**Figure 3: Set Backup Name**

- Choose the target for the backup.
  - Backup your system (depending on the configuration you have selected, the backup will consume about 0.5 GB and will take a few minutes).
9. To restore:
- Choose the “Restore” menu option.
  - Choose the appropriate backup file.



**Figure 4: Choose Backup File**

- c. Restore your system.
10. After backup or restore, go back to BIOS setup and restore the original settings:
    - a. Legacy USB support: Disable
    - b. USB boot: Disable
    - c. Boot USB Devices First: Disable

### Notes

It is possible to keep several IP-PBX backups on the same DOK. Each backup is saved as a separate folder under the DOK 'backup' folder. You can delete the folder if you don't need a particular backup anymore.