

CXE3000 Enterprise-Grade CompletePBX Telephony System Data Sheet

The CXE3000 is an enterprise grade phone system based on Xorcom CompletePBX 5 software. The CXE3000 may be equipped with up to 32 analog ports, up to eight BRI ISDN ports, and up to 4 E1/T1 PRI, T1 CAS or E1 R2 ports in a single, 19" 2U chassis. Additional

PSTN/analog phone ports can be provided by connecting up to 24 external [Astribank](#) units via the USB2 ports, for a total of up to 800 PSTN/analog phones ports, up to 1000 users and up to 550 concurrent calls.



Features

- Unlimited voicemail boxes, hunt groups, call center groups, and auto attendants (IVRs)
- Basic built-in call center with call recording, barge and whisper
- Hot-desking
- Sophisticated Classes of Service for enhanced security
- Emergency notification module
- Endpoint manager
- User-friendly Web interface
- Interface in different languages
- CDR (Call Details Record)
- TDM/SIP/IAX trunks
- Remote extensions
- Voicemail
- Voicemail to email
- Web access to voicemail
- Fax support
- Fax to email
- IVR menu system
- Ring groups
- Call queues
- Conference rooms
- Follow me
- Time-based routing
- Advanced dialing rules
- Music-on-hold
- Paging and intercom
- Admin status screen
- Package manager (for easy updates)
- Network settings tool

Software

Management Interface	Xorcom CompletePBX 5 (64-bit)
Linux version	CentOS 7
Framework	Asterisk 13
Security	Intrusion protection software, firewall protection, password

	strength indicator, class-of-service, dialing rules, modern Linux tools
Rapid Tunneling™	Utility providing secure remote access for product support purposes
TwinStar Plus™ (optional)	High availability solution for CompletePBX systems

Hardware


Processor	Intel i3 2120 (3.3GHz, 2 Cores, 3MB cache)
RAM	4GB
Hard disk	From 320GB 2.5" (optional upgrade to 500GB)
RAID1	Dual hard drive for increased system reliability
Fan	3 redundant fans
Echo Cancellation Module	Voice enhancement & echo cancellation (optional)
Analog Lines Fail-over Kit	In case of power outage or an Asterisk malfunction, up to six analog PSTN lines are routed directly to predetermined analog extensions (optional and model-specific)
USB	2 external, USB 2.0
I/O Ports	Input/Output ports for Asterisk peripheral device support (optional and model-specific)
Rapid PA™	Public Address capability for FXS port(s) - (optional and model-specific)

Telephony

Maximum number of concurrent calls	550 (SIP only); 480 (PRI + FXS)
Maximum number of built in analog ports	32 (additional ports with external Astribank units)
Number of E1 / T1 ports	4 (up to 120 concurrent PRI/R2/CAS calls)
Max. telephony modules supported internally	4 (add'l ports are supported by adding Astribanks)
Maximum number of telephony ports supported internally	144 (4xE1 PRI/R2/CAS + 24 analog ports)
Supported Xorcom telephony modules	<ul style="list-style-type: none"> • 8 ports FXS • 8 port FXS + I/O ports • 8 ports FXO • 2 ports FXO, 6 ports FXS + I/O ports • 6 FXO ports, 2 FXS ports

	<ul style="list-style-type: none"> • Up to 4 ports PRI/R2/CAS • Up to 8 ports BRI ISDN
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Power

Power supply	Internal
Voltage	Switching, auto adjust 100/240 Volts, 50/60 Hz
Power consumption	230 Watts (maximum)
Built in grounding connection	

Network

Ethernet port - standard	10/100/1000 Mb/s (x2)
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Maintenance and Support

- LCD (Liquid Crystal Display) touch panel, supporting:
 - ◆ Status of active systems, including:
 - All configured IP addresses
 - TwinStar™ (dual-server redundancy)
 - Redundant Power Supply (in Blue Steel models, or when using the external RPS unit for Astribanks)
 - Blink ports (extensions, channels, XPD and SPAN)
 - Active calls
 - ◆ Maintenance issues, including:
 - Asterisk restart
 - DAHDI restart
 - Server reboot
 - Server power off
 - ◆ Settings, including:
 - Enable/disable DHCP
 - Manual IP configuration
- Monitor and keyboard support
- Internal backup & restore utility
- External [Rapid Recovery™](#) backup utility (provided on disk-on-key)
- [Rapid Tunneling™](#) utility providing secure remote access for product support purposes
- Internet updates

Environment

Storage temperature	-20° to 70° Celsius (-4° -158° F)
Working temperature	0° to 40° Celsius (32° -104° F)
Humidity	20%-95%, non-condensing

Dimensions and Weight

Weight	4.7 Kg, 10.3 lbs May vary, depending on configuration
Size	19" 2U industry standard rack-mountable chassis
Dimensions	44 x 36.3 x 9 cm (17.3 x 14.3 x 3.5")

Specifications may change without prior notice.